



To Our Valued Customers:

In order to improve the service levels to our Sigma Piping Products Customers, we are announcing a change in operations for our customers serviced out of our Cream Ridge, NJ distribution facility.

Beginning January 3rd, 2011, we will begin to service our SPP customers in the Northeast trading area from our Alexander City, AL facility. This change does not affect our Water Works customers.

All orders for the Northeast will originate out of the Alexander City facility with a one to two day delivery after receipt of order. The new customer service contact in Alexander City is:

Scott Marlow
Senior Customer Service Specialist
Highway 22 West
Alexander City, AL 35010
Office - (256) 234-2514
Fax - (256) 409-9000
SM1@sigmaco.com

Any orders received at the Cream Ridge or Houston warehouse will be forwarded to Alexander City for processing and shipping. Attached is a customer service flyer with the updated information. This information is also available on our website at www.sigmapipeproducts.com.

We truly appreciate your business and thank you for your support. Please do not hesitate to contact us if you have any questions or requests.

Sincerely,

Matt Minamyer
National Sales Manager
Sigma Piping Products