



To Our Valued Customers:

In order to improve the service levels to our Sigma Piping Products Customers, we are announcing a change in operations for our customers serviced out of our Saulk Village, IL distribution facility, (Chicago area).

Beginning January 1st, 2011, we will begin to service the SPP customers in the Chicago trading area from our Houston, TX facility. This change does not affect our Water Works customers.

All orders will originate out of the Houston facility with a one to two day delivery after receipt of order. The new customer service contact in Houston is:

Jessica Stohr
Senior Customer Service Specialist
Sigma Piping Products
5000 Askins
Houston, TX 77093
Office Phone – (800) 999-0109
Fax – (281) 987-0200\
jmstohr@sigmaco.com

Any orders received at the Chicago warehouse will be forwarded to Houston for processing and shipping. Attached is a customer service flyer with the updated information. This information is also available on our website at www.sigmapipeproducts.com.

We truly appreciate your business and thank you for your support. Please do not hesitate to contact us if you have any questions or requests.

Sincerely,

Matt Minamy
National Sales Manager
Sigma Piping Products